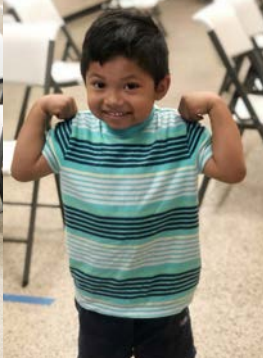


**IMPACT**

**2020**



Harvest  
Compassion  
Center









## IMPACT STORY

CLIENT: **Martinez  
Family**

## WHY WE EXIST

*To serve our  
community*

Meet the Martinez family. We met these folks after the Red Cross referred them to our center. So many families are struggling during the COVID-19 pandemic, but the Martinez family was actually doing all right, even helping other family members when they were able. Then, a fire took their home. Fortunately no one was injured, but their home was a total loss. For the first time in their lives the Martinez family found themselves homeless and in shock. The fire had destroyed every material thing they owned.

When the family visited HCC they did not know what to expect. They had never asked for help before. What they received were groceries, hygiene items, and clothing to replace what the fire had taken from them. While shopping for clothing their 7-year-old, Abby, told us her favorite color was pink. What a joy it was when we were able to find a pink pair of shoes that fit her perfectly!

All five members of the Martinez family said “thank you!” every time we gave them an item to put in their shopping cart. They shared with us how hard the past few days had been and that today, for the first time, they felt a sense of relief.

Just as we were loading up the Martinez’s car with their groceries and getting ready to say goodbye, a woman pulled up with a car full of donations—including kitchen items. The woman was new to HCC and thought she would just stop by to see if we could take some of her donations. We explained that





usually we don't take household items, however, we thought we had a family who could use the items. The Martinez family saw all the kitchen items and said, "Wow, we don't even own a pot to cook in!" Minutes later all the donations were transferred to the Martinez's car. As we said our goodbyes, the Martinez family left our parking lot that day with a renewed hope to begin their rebuilding process and a feeling of peace that their family would be all right!





**- Lauren Sullivan**  
HCC Communications Manager

"Serving at HCC during 2020 looked very different in many ways, not just for me as an employee but for our families and volunteers. I am most proud that HCC never had to close our doors! I watched as volunteers and partners rallied by showing up to serve their community, even in a very difficult time."

"Working at HCC has been the most selfless job I have ever had. Hunger is something no one should struggle with or be judged for. My family has needed assistance in the past and now, being able to give back to those who helped us, is the best feeling in the world."



**- Gabby Vazquez**  
HCC Computer Lead



**- The Fleming Family**  
HCC Volunteers & Partners

"It brings our family joy to see others have hope. We love serving as a family in the community where we live."

"Our volunteers are  
**THE BEST**, hands down.

We are so thankful for their willingness to jump in and serve the community with joy. We could not open our doors without their hard work and dedication. Our mission is to give each person who walks through our doors choice and dignity and, because our volunteers believe this, they create a culture at HCC that is welcoming and loving."



– **Adrie Olson**  
HCC Volunteer Coordinator



– **Mindy Lockwood**  
HCC Shift Lead

"I thoroughly enjoy serving at HCC! Not only is it a blessing to serve alongside our amazing volunteers, it is also a privilege to serve our families each week. Time and time again, I am in awe and encouraged to see how God continues to provide for even the smallest client need."

## IMPACT REPORT

# 2020

Harvest Compassion Center North Phoenix was our first location, launched a decade ago. “I truly can’t believe we’ve been serving families in the North Valley for over 10 years now!” commented Bob and Gaye Swaback, HCC Co-founders. “Our goal was to become a staple in this community, somewhere families felt safe and knew they were loved. Serving families during the pandemic has shown us we have accomplished just that.”

This year was unlike any of the previous years. HCC’s North Phoenix location led the way by getting creative when COVID-19 hit. Drive-through distributions were arranged for those who were high-risk; working with numerous new partners, food, hygiene and baby items were pre-bagged then delivered to clients who had no





access to transportation; and all locations opened for an increased number of emergency shopping trips outside of HCC's normal hours.

"Although HCC operations had to pivot for a few months, it truly was a privilege to feed, clothe and reach so many new community members— and never having to close our doors! It was also such an honor to work more closely with local partner organizations. It took a true teamwork mentality to make sure families wouldn't go hungry!" added HCC leaders.

"Food, clothing, hygiene items, and diapers are important but imparting love, compassion, and care have a lasting impact on hearts and souls. I love serving others in our local communities at HCC because I get to be the heart, hands, and feet of Jesus. I'm amazed how every day I get to have a small part in loving and helping others," commented Lori Schweighardt, HCC North Phoenix Manager.

**4,090**  
**FAMILIES SERVED**

**135,500 POUNDS**  
**OF FOOD, HYGIENE,**  
**AND BABY ITEMS**  
**DISTRIBUTED**

**20,906 PIECES**  
**OF CLOTHING**  
**DISTRIBUTED**

**32,300 DIAPERS**  
**DISTRIBUTED**

**1,525**  
**BIBLES DISTRIBUTED**

**5,384 VOLUNTEER**  
**HOURS SERVED**



Lori Schweighardt  
MANAGER  
HCC PHOENIX NORTH

## IMPACT REPORT

### 2020

Harvest Compassion Center Maryvale has been serving families in the West Valley for the past three years. Unfortunately, COVID-19 hit the Maryvale community with a vengeance. Many weeks this area had the highest positive case rate per square mile in the Phoenix area. "We didn't see our regular clients for a couple of months and this concerned us because we knew they needed assistance," commented Paul Thompson, HCC Maryvale Director.



Slowly HCC Maryvale staff and volunteers welcomed back their regular families as well as many new families who were driving in from all over the West Valley seeking food assistance. "Some families drive over an hour to get to Maryvale and are always so grateful for the carload of goods they receive from us," added Paul.



Although HCC Maryvale faced many unique challenges, there were just as many moments to smile about. Neighbors shopping for neighbors who were too high-risk to leave their homes; local partners coming through with carloads of donations just when our shelves grew empty; and the joyful sound of kids coming into the center, completely oblivious to the hundred-year pandemic.

Paul told us, “Working at the HCC is a real blessing to me. I love working with kids and seeing the joy on their faces when they come in. I get to see firsthand the impact we are having on our families and that inspires me to continue to press on!”

**4,140**  
**FAMILIES SERVED**

**126,258 POUNDS**  
**OF FOOD, HYGIENE,**  
**AND BABY ITEMS**  
**DISTRIBUTED**

**18,367 PIECES OF**  
**CLOTHING DISTRIBUTED**

**5,491 DIAPERS**  
**DISTRIBUTED**

**1,226**  
**BIBLES DISTRIBUTED**

**2,748 VOLUNTEER**  
**HOURS SERVED**



**Paul Thompson**  
DIRECTOR OF OPERATIONS  
**HCC MARYVALE**

## IMPACT REPORT

# 2020



Mitchell Swaback Charities, Inc. was excited to launch a third Harvest Compassion Center location in the community of West Phoenix — never anticipating that it would be during a pandemic! Even a national crisis did not hamper plans and, in September 2020, HCC West Phoenix opened its doors. “It took only a matter of days for word to spread that a new food bank was open and, soon after, families started coming in,” said Nicolee Thompson, HCC Executive Director. “This new community welcomed and trusted us immediately and showed us how great the need was, especially during COVID-19. This area is a melting pot of nationalities from all over the world. At any given time HCC’s lobby can have up to five different languages represented. What an awesome honor to serve families who may never come together anywhere else.”





"With everything going on in society today, it is refreshing to serve others during these difficult times. I want to see people succeed and do well in life. To also be able to encourage, pray and tell them God's wonderful love is a joy. Working side by side with our amazing volunteers and watching them sacrifice their time to help someone else is what continues to unite us all," added Ricky Borges, HCC West Phoenix Director.

**546**  
**FAMILIES SERVED**

**25,198 POUNDS**  
**OF FOOD, HYGIENE,**  
**AND BABY ITEMS**  
**DISTRIBUTED**

**4,158 PIECES OF**  
**CLOTHING DISTRIBUTED**

**3,175 DIAPERS**  
**DISTRIBUTED**

**264**  
**BIBLES DISTRIBUTED**

**704 VOLUNTEER**  
**HOURS SERVED**



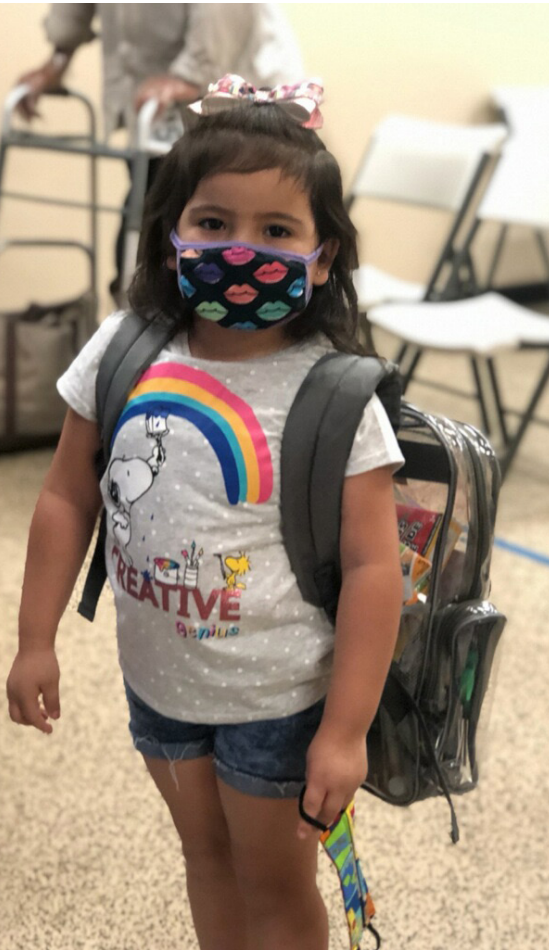
**Ricky Borges**

**DIRECTOR**

**HCC WEST PHOENIX**

# BACK-2-SCHOOL OUTREACH

## IMPACT 2020



COVID-19 could not stop HCC's Fifth Annual Back-2-School Backpack and School Supply Drive! Even though, due to COVID-19 restrictions, we could not recreate our fun 'Kids Pop-Up Shop' in 2020, we were still able to serve 755 kids by giving out brand-new backpacks filled with school supplies for their in-person or e-learning start to the school year.

We were not exactly sure how to collect donated backpacks and school supplies during the COVID-19 shut down. HCC leaders couldn't distribute collection bins to local businesses, there were no regularly scheduled summer events taking place where donations were usually collected and several church partners, who every year participated, still had their buildings closed. We believed that kids still needed these essential items and this year, over all other years, they needed something to be excited about as online learning was about to begin.

**755 BACKPACKS FILLED WITH SCHOOL SUPPLIES  
WERE GIVEN TO KIDS**



The support of our local community once again showed up big time! Utilizing resources such as our Amazon Wish List, backpacks by the hundreds were mailed safely to our front doors!

An HCC volunteer told us, “Our kids get so excited to pick out their brand-new backpacks for the school year and they still got to do just that! They pointed to the backpack they wanted, and it was on their back seconds later! What a blessing it was to not have to cancel this special summer outreach!”



# CHRISTMAS FOR ONE 2020

## IMPACT 2020

Even COVID-19 couldn't stop HCC from bringing Christmas to families all over the Valley during our Seventh Annual Toy Collection and Distribution! HCC's original mission did not include providing brand-new toys for local families, but when we kept getting requests for toys year after year, HCC leadership decided to take action. Once that decision was made, HCC's 23 straight days of toy give-aways in December really took off. In 2020, by using many unique and creative ways to collect toys from our community, over 10,000 toys were collected and distributed at all three HCC locations.



**10,000 BRAND NEW TOYS DISTRIBUTED  
THROUGH THREE HCC LOCATIONS**



An HCC staff member told us, “We were faced with the task of collecting toys during COVID-19 and also having a third HCC location to distribute from; we just weren’t sure what the outcome would be this year. We prayed, worked extremely hard and were overjoyed as toys showed up at our doors daily!”

Not only were we able to distribute toys to every single family who visited us before Christmas, we also had hundreds of holiday hams and turkeys donated to provide the perfect family dinner. What a joy it was to not turn one family away this holiday season!

Thank you to the 85 local partners who came together as one, donating toys and ensuring thousands of kids knew they were loved!



## IMPACT REPORT

2020



Small People Reaching Out Unselfishly To Serve

Four years ago HCC committed to raising up the next generation of leaders by teaching the pillars of community awareness, hard work and volunteerism through our Kids-Feeding-Kids program, Serving SPROUTS. Throughout the year our SPROUTS served with several local community partners and fed several hundred HCC clients. As we dive into 2021, we hope to welcome many new children into the SPROUTS family and create big change within our communities through service, outreach and giving.





# In 2020 Serving SPROUTS:

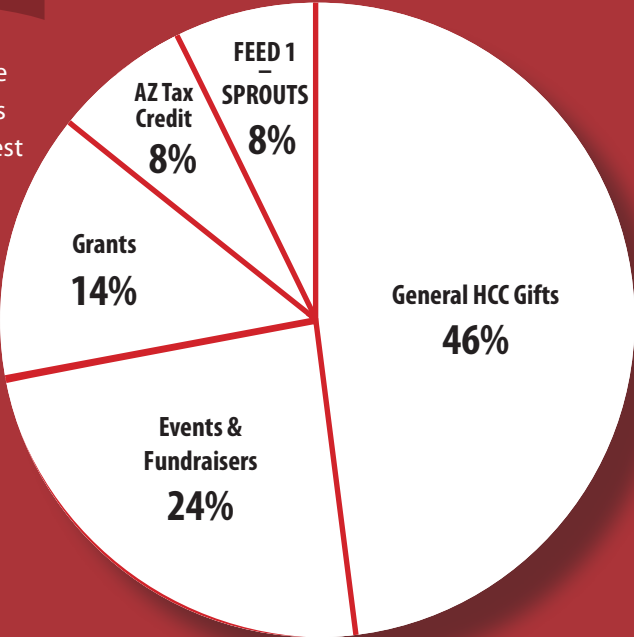
- Volunteered as baseball buddies with The Miracle League of AZ for children with special health needs
- Participated in an Arizona Coyotes Nonprofit of the Night event
- Completed at-home projects, creating and distributing over 65 cards to encourage senior adults quarantined due to the pandemic
- Hosted a summer drive-thru clothing drive where over 6,000 pounds of clothing and shoes were donated
- Decorated 100 care boxes to mail to active service members through Packages From Home
- Donated over 60 hours of service during SPROUT Power-Hours over winter break 2020
- Fed over 535 families by contributing over \$15,000 in local fundraising
- Participated in HCC's 2020 Toy Drive, donating over 300 toys



Harvest Compassion Centers accept no government funding and/or food product to serve our local neighbors. We partner with local churches, schools, businesses and families to feed, clothe and serve one family at a time!



## How Harvest Compassion Centers are funded



"We are incredibly honored to be able to act as a connector between donors and hardworking agencies, like Harvest Compassion Center, addressing food insecurity throughout this crisis. It's inspiring to hear about the individuals you have helped with these funds and gives us hope that working together we can weather this storm."

— Angie Rodgers, CEO



Arizona  
Food Bank  
Network



"We love partnering with Harvest Compassion Center as we get to see firsthand the impact they are making in our local community!"

— Brittani Willett, Executive Director  
Arizona Coyotes





Harvest Compassion Center hosted our first FEED1Breakfast to raise support for our newest HCC location, West Phoenix. Over 200 individuals enjoyed a morning program emceed by Brad Perry, host of AZTV Channel 7's Daily Mix, which included sharing HCC client stories and a live auction that together raised over \$100,000.



"Seeing firsthand the impact HCC makes in the lives of all who walk through their doors is literally life changing, and AZTV couldn't be prouder to partner in support of their service to our community."

**AZTV Channel 7**  
Feed1 Breakfast Sponsor



"As a business owner in Arizona for over 45 years, we have had the opportunity to partner with many different organizations. I have never seen an organization as organized as HCC and the management and board members are truly above reproach in their business mission. Their work honors their founders' son and the Lord, making it even more important to me to partner with HCC."

**Ghaster Painting and Coatings**  
FEED1 Breakfast Sponsor





"We are proud to partner with Harvest Compassion Center as they continue to serve our community with dignity! We see the same values in HCC as Comerica Bank; integrity, excellence, diversity, and respect."

**Comerica Bank**  
FEED1 Breakfast Sponsor



**OUR FIRST FEED1 BREAKFAST  
RAISED OVER \$100,000**



# VIRTUAL EVENTS

2020 soon became a virtual world, HCC was forced to cancel many in-person events. Rallying quickly, we utilized AZ Gives Day in April to raise over \$82,000 to feed families!



Later in 2020 we switched to an online Run1Feed1 Virtual Race. We had over 50 families, organizations and businesses from five states join us for this event and together raised over \$113,000 to feed local families during the fall months!









#run1feed1

@HARVESTCOMPASSION





## IMPACT STORY

CLIENT: **Shonda**

Meet Shonda. Shonda is one strong woman. She has been raising her seven grandkids as their mom and dad have been in and out of jail for the past several years. Shonda shared, "Becoming both grandma and mom to my babies wasn't something I had planned on this late in my life, but I wouldn't trade anything for these babies of mine!"



Shonda had to get creative when COVID-19 hit and schools began online learning. With all seven kids at home during the day, including two-year-old twins, she had to learn how to manage her days and also become the teacher for kids at four different grade levels. When Shonda visited HCC she was thankful just to sit down for more than five minutes and take a break.

Shonda, a woman of faith, shared with us that she truly believes things will get better, but right now her days are long, her budget is extremely tight and she worries about her own health as she has an autoimmune disorder. With Shonda's permission, HCC volunteers played with her kids while she enjoyed some solo shopping time in our mini mart.



“We love it here, it’s one of the only places we can visit right now to get out of the house. It is safe for us to be here and the kids have fun. Ya’ll take care of us so well.”

What a privilege it is to serve families like Shonda’s who are surviving the challenges of COVID-19 one day at a time.





## *In closing...*

To say that 2020 was one of the most turbulent years in our lifetime is not an understatement. Daily life as we knew it literally came to a crashing halt. Panic and fear quickly took hold of many, followed by months of pain, hurt and loss. The awesome part of Harvest Compassion Centers is that we get to make friends with all of our clients. So, when our clients hurt, we hurt. When our clients are losing family members to COVID-19, we mourn. When our clients' own families are losing everything they have worked so hard for, we continue to ask how we can help. There were many more tears shed within the walls of HCCs this past year, there were many more hard days for our staff, and there were many moments of uncertainty. But as the sun continued to rise the next day, bringing new hope, I was reminded that "His mercies never come to an end; they are new every morning."

My brother, Mitch, was a guy who never gave up. He lived a very full life in the short 23 years he was here on earth with us. In 2004, when Mitch passed away in a drowning accident, we also refused to let our own pain, hurt and loss consume us. Instead, with the Lord's guidance, my family found hope in helping others, just as Mitch had always done. "For I was hungry, and you gave me food, I was thirsty and you gave me drink, I was a stranger and you welcomed me." Mitchell Swaback Charities, Inc. was created to help others and now, 17 years later, we have continued to do just that.

We are privileged to serve families through Harvest Compassion Centers—one-stop food and clothing banks reimagined! I was reminded daily of how important it is to continue this mission as we served kids, single parents, veterans, the elderly, foster families, abuse survivors, and the homeless during a year where COVID-19 safety guidelines became our new normal.



When I ask myself what my brother would be doing during this pandemic, I know he definitely would not be on the sidelines. Mitch would be with us at an HCC center leading by example and probably out-working us all!

Yes, 2020 brought us an array of new challenges: spikes of all-time high numbers of clients seeking assistance, logistical hurdles in receiving food, an all-time low number of volunteers and, in addition, overall rising costs for the products we hand out daily. However, with every challenge, our team pivoted and found new opportunities to reach more clients and also continued to keep our centers open!

Thank you to every staff member, volunteer, partner, and donor who also did not lose hope last year; but instead gave more to those who needed it.

Nicolee







"Nicolee, Paul, Ricky and all the folks at Harvest Compassion Center do amazing work. We are absolutely thrilled to partner with them in the community. Thank you for all that you do to keep Arizona families safe, warm and food on the table!"

– **Adam Richman**  
Community Relations  
**Arizona Cardinals**



"The HCC team is made up of some of the most compassionate and committed people I've come across in my 15+ years of volunteering. It has been eye-opening, inspiring, and humbling to support their mission and volunteer alongside them. Rain or shine, pandemics, and social unrest... whatever is facing the community, HCC never falters in their commitment to provide the necessities they need to keep the faith and continue moving forward."

– **Tevia Arnold**

**Junior League of Phoenix Member**







**[harvestcompassioncenter.org](http://harvestcompassioncenter.org)**

**NORTH PHOENIX**

4744 E. Thunderbird Rd.  
Suite 9  
Phoenix, Arizona 85032  
602-788-2444

**WEST PHOENIX**

5608 N. 27th Ave.  
Phoenix, Arizona 85017  
602-841-7110

**MARYVALE**

4002 N. 67th Ave.  
Phoenix, Arizona 85033  
623-247-0039